

# Women's Giving Circle

# **Grant Application**

## I. Contact Information

Name of organization:	Providence House
Name, title of individual who can answer questions about this application.	Claire Del Vita, Grants Coordinator
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Organization website and social media:	Website: provhouse.org  Instagram/Twitter/YouTube: @provhouseCLE LinkedIn: https://www.linkedin.com/company/provhousecle/

## II. Organization Information

Tax ID Number: Attach an IRS status determination letter and most current IRS Form 990	34-1336325
History of organization: Please include the following: how many years you have been a non-profit, if you are partnering with other organizations, provide information about them.	Providence House, Inc. was founded in 1981 to provide emergency shelter and care for children in Greater Cleveland whose families were experiencing crises and has evolved into a multi-generational program that supports crisis intervention, child protection, and family preservation to restore hope and healing for families confronting challenges with limited support. We offer free, voluntary, noncustodial 24/7 emergency shelter to children and trauma-informed Family Preservation services to parents/guardians as well as community-based services for families not utilizing our Crisis Nursery. We are a national leader in Family Preservation with an evidence-based, holistic, and multi-generational approach that offers parents/guardians resources and tools to address instability, strengthen parenting skills, and build a foundation of support to keep their families together and thriving long-term. Our comprehensive Family Preservation Crisis Nursery services aim to assess and mitigate the adverse effects of crises on children's overall well-being while providing trauma-informed family support services for their parents/guardians to address and overcome the root causes of crises. After engaging in the programs and services offered at Providence House, 99% of the children we care for go home to stronger, more stable families. In our 44-year history, we have cared for more than 16,000 children and families.  While nearly 80% of families self-refer for our services, Providence House partners with over 100 public and private community partners through collaborative "active" referrals to
	connect children and families to the resources, treatment, and support they need to resolve crisis and establish a foundation for their future.  Providence House is a registered 501c3 nonprofit funded primarily through private philanthropy including foundations, corporate partners, and individuals. We also receive funding from government partners at the federal, state, and county levels. For a full breakdown of funding sources by percentage, refer to the section below on organizational funding.
Mission of the organization:	Providence House keeps kids safe and families together, embracing them with support to enhance stability that strengthens communities.

Leadership of organization: Please attach composition of organization's staff and Board of Directors, including names and titles	Natalie A. Leek –President and CEO Kristen Kollar – CFO Timothy Flanagan, CEO – Graftech, Board Chair Christopher Conti, CEO – Lancor, Board Vice Chair
	See attached Organizational Structure and Board Roster for further detail.
Sources of organizational funding:	As a 501c3 non-profit, Providence House is predominately privately funded. We provide our services to children, families, and the community free of charge.  Below is the allocation of funding by source based on our FY23-24 audited statements:  • Government – 33%  • Foundations – 32%  • Individuals – 18%  • Companies – 9%  • Estates – 4%  • Federated Funders – 3%  • Groups, Schools, & Faith Communities – 1%  We are happy to provide a list of specific funders to the Women's Giving Circle upon request.

#### III. Project/Program Description

Project Overview –	
Describe the specific	
purpose of the project and	
how funds will be spent.	

Providence House respectfully requests a \$15,000 grant investment from the Women's Giving Circle of the Catholic Community Foundation for our Family Preservation Crisis Nursery, an evidence-based and trauma-informed program that supports children and families experiencing crises in Northeast Ohio. While children ages newborn to 12-years stay at Providence House and receive 24/7 loving care for up to 90 days from experienced and dedicated Childcare Providers, their parents/guardians engage in Family Preservation services with our Licensed Social Workers that include individualized case management, parent education, trauma screenings, visits with their children, and referrals to help the family address and resolve crises and achieve stability to thrive long-term.

Project Details — What do you hope to achieve? Why is the project needed? Who will participate in your project? What specific activities will you do to achieve your goals?

The children and families who come to Providence House often face a range of compounded crises that create barriers to achieving and maintaining stability. Last year, 100% of the families we served were single, female-headed households, 89% of families identified as people of color, 25% came to us with no source of income, 82% lived at or below 100% of the Federal Poverty Line, and 69% had a history of involvement with the child welfare system.

Our Family Preservation Crisis Nursery services support those who have identified risk factors within their families based on socioeconomic needs, social and community barriers, and limited access to healthcare, education, and economic opportunities that, if left unaddressed, could place their children at risk for abuse or neglect. These families face crises related to generational poverty, systemic racism, and the social determinants of work and health that create barriers to achieving and maintaining stability.

Your investment will help us meet or exceed the key goals and outcomes of our Family Preservation Crisis Nursery:

- Keep Kids Safe by providing for their physical, emotional, developmental, and educational needs:
  - o 90% of parents/guardians will report that their child(ren)'s daily care and medical needs were provided for
  - o 80% of children admitted will receive well child exams and those with acute or chronic conditions or disabilities will not be readmitted for hospital care.
- Keep Families Together by connecting them to resources, cultivating nurturing practices, and encouraging responsibility:
  - o 85% of parents/guardians will feel their family stability increased or stayed the same during their engagement with Providence House.

- 80% of families will be fully engaged in recommended services provided by Providence House.
  80% of families will report that their bond with the children improved
- Strengthen communities by advocating for underserved families and demonstrating the lasting impact of prevention:
  - o 90% of children will be reunited with their parent or guardian.
  - o 75% of program eligible families will enroll in the voluntary Aftercare Program to sustain family stability.

# Organizational Capacity — Who will staff your project? What are the qualifications of your staff? What experience does your organization have that will support the project's success? How does the project help your organization meet its mission?

Licensed Social Workers engage parents and guardians in case management, parent education, housing support services and referrals for a range of support, as well as trauma-informed care, while also coordinating family visits. This individualized support strengthens families to overcome the barriers preventing them from achieving safe, stable, and permanent housing. Our dedicated team of trauma-informed Childcare Providers ensures 24/7 direct care in a 1:5 staff child ratio, attending to the essential needs of each child. Through small, age- and developmentally appropriate groups, we develop trust and bonding between children and their assigned Childcare Provider.

As Ohio's first and one of the nation's largest and longest operating licensed Family Preservation Crisis Nurseries, Providence House has a proven record of success for 44 years in Cuyahoga County-keeping over 16,000 kids safe, families together, and preventing foster care placements. We are licensed by the Department of Children and Youth as a Children's Crisis Care Facility and certified Qualified Residential Treatment Program (QRTP). We are CARF accredited, an OMHAS and Medicaid certified behavioral health provider, and recognized as a trusted community resource and an awarded national leader in child abuse prevention, family preservation, and a proactive alternative to foster care. In 2023, Providence House became the first Family Preservation Crisis Nursery to be included in the national California Evidence Based Clearinghouse as a research-informed evidence-based program.

Project Evaluation — What are your specific measurable outcomes for this project? What criteria will you use to measure your success?

Providence House is an outcomes-focused learning organization with a "data culture" that regularly assesses the effectiveness of our services. We utilize data tracking systems to capture service data and compare performance to stated outcomes or goals, not only to report progress but also to monitor our quality of engagement and inform program design. Our Licensed Social Workers engage clients through conversations and formal surveys to guide our programmatic decisions and direction, ensuring our services and practices reflect the diverse needs and perspectives of our served communities. Involving these voices of our served communities informs our services and goals.

Workers also document all contacts and activities with parents/guardians from the point of inquiry through admission, discharge and aftercare, as well as family connections made with referring agencies, community partners, and referral sources using agency forms and spreadsheets, including service data tracking in Access and Excel databases, Trauma Screening Checklist and Assessment, EDPS Assessment, and Parent satisfaction and self-evaluation surveys.

#### Project Sustainability — What are your plans for continuing this project after your grant cycle ends?

Providence House is committed to providing our Family Preservation Crisis Nursery and community-based services to families without imposing fees. We are primarily funded through private philanthropy from individuals, foundations, donor-advised funds, and corporations. We also receive funding through grants and contracts at the federal, state, and county levels of government.

As part of our "Destination 50 Strategic Plan," our team is continuously exploring ways to diversify our revenue streams and engage potential funders. In the past five years, we have expanded our Corporate Partner program, implemented new cause-related marketing and earned income strategies, and are now utilizing social media and other innovative platforms for fundraising. We are also working to establish or expand per diem contracts with county agencies and bill Medicaid for reimbursable behavioral health services. Additionally, Providence House now performs community background check services for a fee and has introduced a fee-based consulting model to disseminate our Family Preservation Crisis Nursery model nationwide. We are also actively fundraising for a \$5 million endowment to strengthen our financial position and provide future operating support. This endowment will serve as a consistent revenue stream.

In the past year, our operating costs have risen by more than 26%. The costs for meeting the increasing demand for our services are the result of numerous factors including opening a new campus, inflation on items like food and clothing for the children in our care, costly regulatory and licensing requirements, and the caregiver crisis in Ohio. Our Childcare Providers are essential to our work and mission. Providence House has committed to competitive pay and benefits equity for these dedicated team members who care for children in our Crisis Nurseries each day and in response has increased hourly pay rates and shift differentials to become the "employer of choice" for our hourly childcare providers. Providence House leaders are continuously working to recruit, hire, train, and retain these vital members of our team.

Partnerships — Do you plan to partner with another organization(s)? If yes, please describe the partnership arrangement(s).

Through our collaborative "active referral approach," Providence House partners with over 100 community agencies in Greater Cleveland to connect families with support on their journeys to stability. After assessing the entire family's needs, we identify appropriate service agencies for referrals, assist in setting up and/or attending appointments to begin services, provide transportation assistance, and monitor continued family connections and progress. Our partnerships strengthen the support we provide our clients by connecting families with specific experts and the exact resources they need to address and overcome each unique crisis while building a solid long-term support network for them.

Last year, some of these partners included: Cuyahoga County Division of Family and Children and the ADAMHS Board, the Ohio Department Children and Youth, MetroHealth Hospital, Legal Aid Society, and Ohio Guidestone.

A full list of community partnerships can be provided upon request.

# **V.** Project/Program Funding

Requested Funding:	\$15,000
Brief Narrative of Project Budget indicate how WGC funds will be used.  Attach project budget. Include all committed and anticipated funding for the project and the project's expenses, itemized by category e.g. salaries with F.T.E.	Your generous gift will help us to achieve our mission and goals, and be allocated toward the following direct services:  • 49% for the direct care of children • 30% for Family Preservation Services • 14% for Aftercare programming • 6% for emergency shelter of children • 1% for children's medical care, oversight, and monitoring  The complete project budget is attached.